

George Paul (GP) Baker, III

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AREA OF INTEREST:

Seeking employment as a Software Quality Assurance Analyst/Engineer commensurate with my knowledge, skill, and experience. Special knowledge and skills related to my area of interest include:

- Agile methodology
- Automation testing
- Bug tracking
- Continuous Integration/Continuous Deployment (CI/CD)
- Defect management
- Performance testing
- QA analyst
- Quality assurance
- Quality control
- Regression testing
- Software development life cycle
- Software Testing
- Test cases
- Test plans
- Testing methodology
- User acceptance testing – Jira Devtrack/test
- Xbox One XDK Tools Agile/Scrum
- Training in Perforce Netmon
- NEWT
- Azure Dev Ops SQL

WORK EXPERIENCE RELATED TO MY AREA OF INTEREST:

QA Engineer II
Everi

August 2017 - October 2022
Las Vegas, NV

- Coordinated With remote team in India to organize work on multiple projects.
- Was responsible for planning and executing QA testing for several projects simultaneously.
- Helped transition to a scrum/Agile Development cycle.
- Assisted in setting up Test environments for use of internal and external customers.
- Performed certain System's administrator duties for the QA servers and environments. Was responsible for maintaining environments with updates and troubleshooting issues reported by internal and external customers.
- Became a subject Matter expert in all cash access products.

QA Compliance Analyst I
Electronic Arts

May 2014 – March 2017
Baton Rouge, LA

- Helped all projects worked on achieve a first-time pass at 1st party certification and thus not requiring resubmission fees.
- Helped reassess the test plan and raised the number of tasks ran that produced issues by 10%, and by doing so, freed up some of the hours needed for the total test plan.
- Worked and participated in internal committee with members of other studios around the globe to maintain and update test cases to uphold 1st party standards.
- Received praise from managers and from peer feedback for being consistent, reliable, expedient, and a strong subject matter expert.
- Cooperated with people from several other departments to ease fears from development that the team was not delivering enough issues by showing how other factors were bringing about those trends outside of team performance.
- Learning to work with people at a non-co-located studios allowed me to work on and pick up more communication skills.

Resume of George Paul (GP) Baker, III (Cont.)

Quality Assurance Tester
Pro Unlimited (on Contract at **Electronic Arts NATC**)

April 2010 – October 2013
Baton Rouge, LA

- Working in compliance, consistently had one of the highest, if not the highest number, of V bugs on each project
- All compliance projects achieved 1st time pass at first party and not needing additional submission cost; no major issues were left unfound that 1st party would have flagged.
- Was chosen as contractor of the month, for being an attentive and consistent tester, helping others with their assignments, and being a wealth of Xbox compliance knowledge.
- Learned to work in a more open environment, team-oriented job, not just sitting at a desk, was able to build on communications

PROJECT EXPERIENCE:

- Everi Cash Access Products (10+ separate products)
- Monopoly Streets
- Tiger Woods PGA Tour '12 14
Shadows of the Damned Sims 3: Pets
- Kingdom's of Amalur: The Reckoning SSX
- Madden NFL Football '13, '15, '16, '17, '18

OTHER WORK EXPERIENCE:

Delivery Driver Associate
Amazon

November 2023 - Present
Omaha, NE

Contract Drafting Clerk
CF Industries

October 2013 – May 2014
Donaldsonville, LA

- Collaborated with engineers across many departments to find where drawings belonged when assorting them into the database.
- Devised a method to fix an issue that was causing drawings to come out fuzzy without needing to rework the drawings, thus saving further time.

AutoCAD Drafter/Electronic Documentation Specialist
Rubicon LLC

December 2006 – January 2009
Geismar, LA

- Completed a big project that involved gathering old drawings that were on old floppy disc and storing/sorting them into the database, along with filling out all information on them.
- Developed a proactive mindset; Would seek out changes that needed to be made on drawings from engineers instead of waiting for them to come to me and deliver them in an expedient manner.

EDUCATION and Training:

4 Semesters in Physics Aug 2006 – May 2008 Louisiana State University, Baton Rouge, LA

2 Semesters in Mechanical Engineering Aug 2008 – May 2009

Louisiana State University, Baton Rouge, LA

7 Habits of highly effective people Seminar Sep 2009 Catholic Diocese of Baton Rouge,
Baton Rouge, LA

OTHER INTERESTS:

I am a classically trained pianist, playing piano for over 30 years. I have played professionally at a variety of events and have had steady positions playing at churches.